

DAY ONE | 28 JUNE 2022

8:00	COFFEE AND REGISTRATION
9:00	Conference Opening Remarks from the Conference Chairperson Wendy Carroll, Digital Health & Wellness Executive, Global Centre for Modern Ageing
9:10	The Power of Gerontechnology: How Aged Care Can Harness Co-Creation & Technology to Innovate Models of Care, Optimise Costs and Reduce Resource Strain Julianne Parkinson, Chief Executive Officer, Global Centre for Modern Ageing
9:40	Executive Panel Discussion: The Burning Platform: How Must Aged Care Providers Future Proof Their Services and Models of Care in a Rapidly Evolving Regulatory and Customer Landscape? Panel Members: Melissa Argent, Chief Executive Officer, Rockpool Residential Aged Care Tracey Silvester, Chief Executive Officer, Seasons Senior's Living Jennene Buckley, Former Chief Executive Officer, Feros Care
10:20	SPEED NETWORKING & VOICE OF THE INDUSTRY
10:40	MORNING TEA
11:10	Aveo's Evidence-Based Freedom Model of Care Which Improves Life Expectancy for Seniors Transitioning from Community to Residential Aged Care Che Turner, Industry Liaison Manager, Aveo Group
11:40	Bringing Culturally Sensitive Facilities Design to Residential Aged Care Facilities (RACF) To Support Needs and Improve End of Life Care for First Nation Seniors Y E Ng, Senior Associate, Conrad Gargett
12:10	VOICE OF THE INDUSTRY LUNCH & NETWORKING BREAK
13:10	Keynote: A 10 Step Guide to Taking Your Aged Care Organisation Towards a Compliant and Sustainable Reform Journey Jennene Buckley, Former Chief Executive Officer, Feros Care
13:40	Solutions Clinic
14:10	Staying Ahead of the Curve: Leveraging Architecture and Design Innovation to Develop Australia's First Customer-Centric Five Star, Green Star Rated Aged Care Facility Melissa Argent, Chief Executive Officer, Rockpool Residential Aged Care
14:40	VOICE OF THE INDUSTRY NETWORKING AFTERNOON TEA
15:10	Emerging Technologies Spotlight: How USQ is Partnering with Stakeholders to Bring AI and Smart Devices into Aged Care Clinical Services and Care Planning Professor Jeffrey Soar, Chair in Human Centred Technology, University of Southern Queensland
15:40	Brainweave: People-Centred Strategy: Taking Consumer Engagement from Compliance to Opportunity Dr Andrea Petriwskyj, Coordinator Research and Community Education, COTA Queensland
16:20	CONFERENCE CLOSING – Closing Remarks from the Chairperson Wendy Carroll, Digital Health & Wellness Executive, Global Centre for Modern Ageing
16:30	NETWORKING DRINKS

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9:00	Conference Opening Remarks from the Conference Chairperson Wendy Carroll, Digital Health & Wellness Executive, Global Centre for Modern Ageing
9:10	Panel Discussion: What Will Leadership, Culture and Community Services Look Like in the Aged Care Service of the Future? Panel Members: Marcus Riley, CEO, BallyCara Che Turner, Industry Liaison Manager, Aveo Group
9:45	Harnessing The Power of Storytelling in Aged Care Dr Xanthe Golenko, Research Fellow, Bolton Clarke
10:10	VOICE OF THE INDUSTRY MORNING TEA
10:40	Creating Compassionate Communities at Palliative Care Queensland Shyla Mills, CEO, Palliative Care Queensland
11:10	How SPACE is Improving Access to Specialist Palliative Care for the Queensland Residential Aged Care Sector Dr Nicola Morgan, Medical Lead, QLD State-wide Specialist Palliative Care in Aged Care (SPACE) Project, Queensland Health
11:40	CAREPACT Project ECHO Hub: A Virtual Knowledge-Sharing Network for RACF Staff to Support the Management of Acute Care Needs of RACF Residents Meegan Beecroft, Nurse Educator CAREPACT, Metro South Health Casey Bennetts, Consultant CAREPACT, Metro South Health Laura Casey, Program Manager - Older people, Brisbane South PHN
12:10	VOICE OF THE INDUSTRY LUNCH & NETWORKING BREAK
13:10	Be Someone for Someone: Leveraging Social Prescribing and Technology to Address Chronic Disease and Decline in Mental Health Caused by Loneliness and Isolation Amongst Older Australians Joanne Winwood, Head of Be Someone for Someone, Feros Care
13:40	The Voice of the Customer: Using Customer Journey Mapping and Benchmarking to Improve Service Quality, Satisfaction and Innovation Uptake at SunCare Tamara Sysak, Research Project Officer, SunCare Community Services
14:10	CONFERENCE CLOSING – Closing Remarks from the Chairperson Wendy Carroll, Digital Health & Wellness Executive, Global Centre for Modern Ageing
14:15	END OF CONFERENCE